



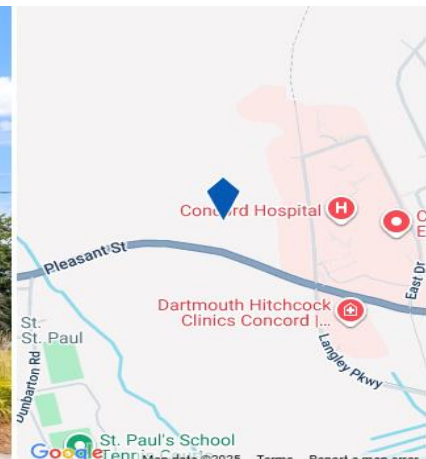
Fusion Behavioral Care

Onboarding Checklist

Please ensure you bring the following to your appointment

- ☐ 1. New Patient Packet
- ☐ 2. ID Card
- ☐ 3. Up to date Insurance card(s)
 - See: Accepted Insurances
- ☐ 4. Copay (Varies) - check insurance.
 - If you are unsure of your copay for specialty services call the number on the back of your insurance card to confirm if we are in network and what you should be paying prior to your visit to ensure smooth transition of coverage.
 - If you are uninsured the self-pay rate is as listed on our website

Guide To Your First Visit



FAQS

1. Q. I cannot find your building and it is almost time for my appointment.

A. We are NOT in Concord Hospitals Campus and we are not in Dartmouth Hitchcocks Campus. We are located at 280 pleasant street between concord orthopeadics and the Russell's VCA Veterinary Clinic. There are multiple buildings on the lot. We are the very first one on the way to the parking lot, pictured above. Entry to the lobby faces the parking lot.

2. Q. How long do appointments usually take?

A. New patient appointments are generally 40 minutes long to account for any missing paperwork or documents. Follow-ups are 20 minutes.

3.Q. Can i bring someone with me?

A. Yes! You may bring a someone for support or assistance, though we ask it be limited to 1 extra person as we need to accommodate many people

4. Q. What should I expect?

A. Upon entering the lobby you will be greeted by a medical assistant who will verify your information and appointment time, as well as collect any payments. We require vitals and a urine sample for every patient at their first visit either while waiting for the provider or on their way out. After check-in you will be seen, and if needed we will make a follow up on the way out!

5. Q. Are you wheelchair accessible?

A. Yes, we are wheelchair accessible with a ramp and large doorways. We do NOT provide wheelchairs on site.